



सुशासन

School of Good Governance And Policy Analysis

A Workshop on Website Quality, Accessibility and Security

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Website Quality Certification A perspective for Success

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Scope of the Scheme

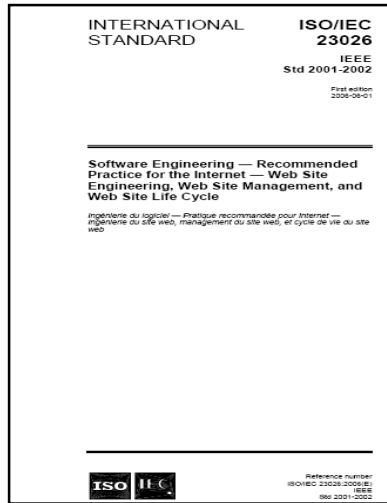
Website Quality Certification

Website Quality
Public & Private websites

Capability Approval
Website Designers & Developers

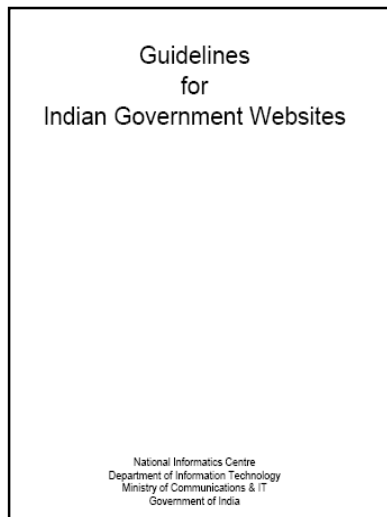


Reference Standards



ISO/IEC 23026: 2006 (IEEE Std. 2001-2002)

Software Engineering –
Recommended Practice for the Internet –
Web Site Engineering, Web Site Management,
and Web Site Life Cycle



NIC Guidelines Government of India Websites



Website Owners

Website Quality Certification

A recognition that

- website is usable, safe and meets national requirements.
- Organisations (Govt.) have adequate procedures and processes in place to provide reliable information and services through their websites

Will help in

- ✓ Hardening of website from wide range of Security Threats
- ✓ Increasing Accessibility and Usability
- ✓ Reducing Legal liabilities
- ✓ Assuring commitment to services
- ✓ Benchmarking as per International standards



Website Designers & Developers

Capability Approval

Defines Website Designer's ability in respect of his processes and quality control methods, to deliver a Website conforming to National requirements.

Will help in

- ✓ Streamlining the internal processes to meet the requirements of national standards
- ✓ Qualifying Website Designers to become a preferred vendor
- ✓ Ensuring legal compliances
- ✓ Demonstrating compliances with Global Standards like ISO/IEC 23026 and IEEE 2001



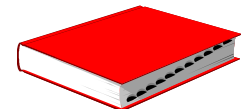
Website Quality Certification



Website Quality Certification Model

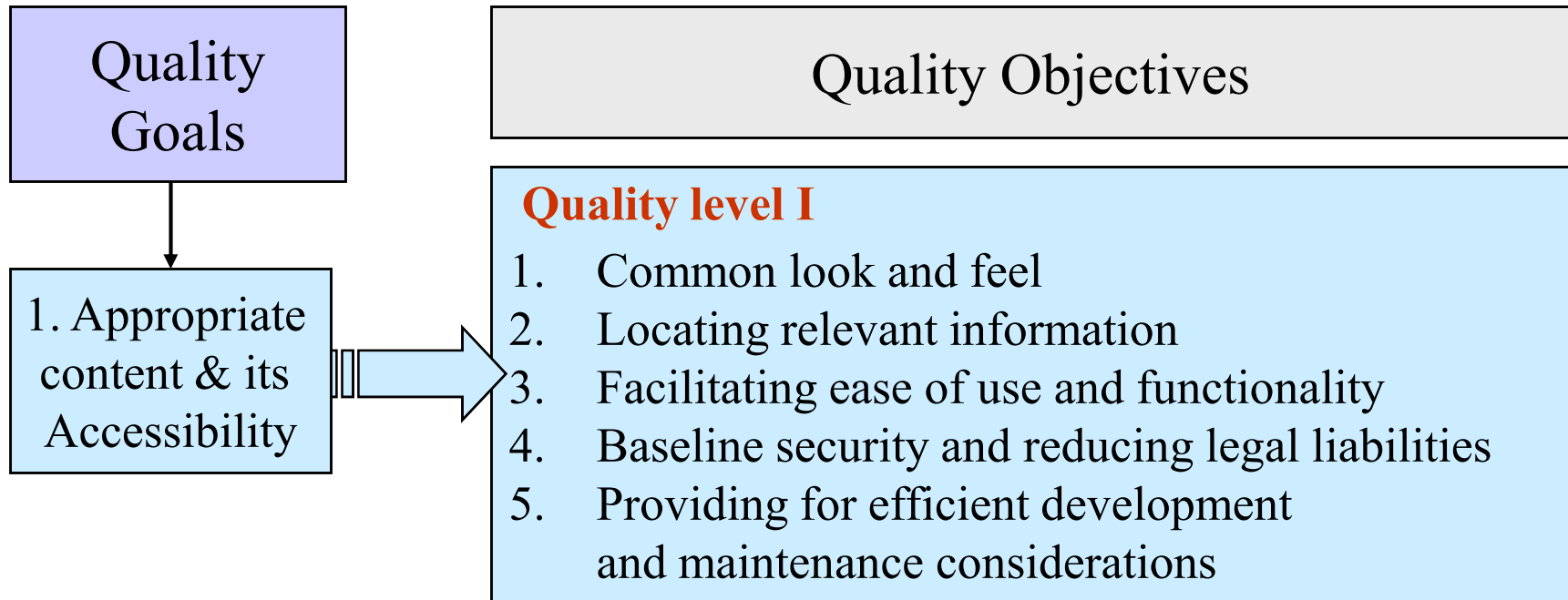


Quality Level I	Quality Level II	Quality Level III
Functional Website	Secured Transactional Website	Service Quality Website
Objectives	Objectives	Objectives
Criteria	Criteria	Criteria



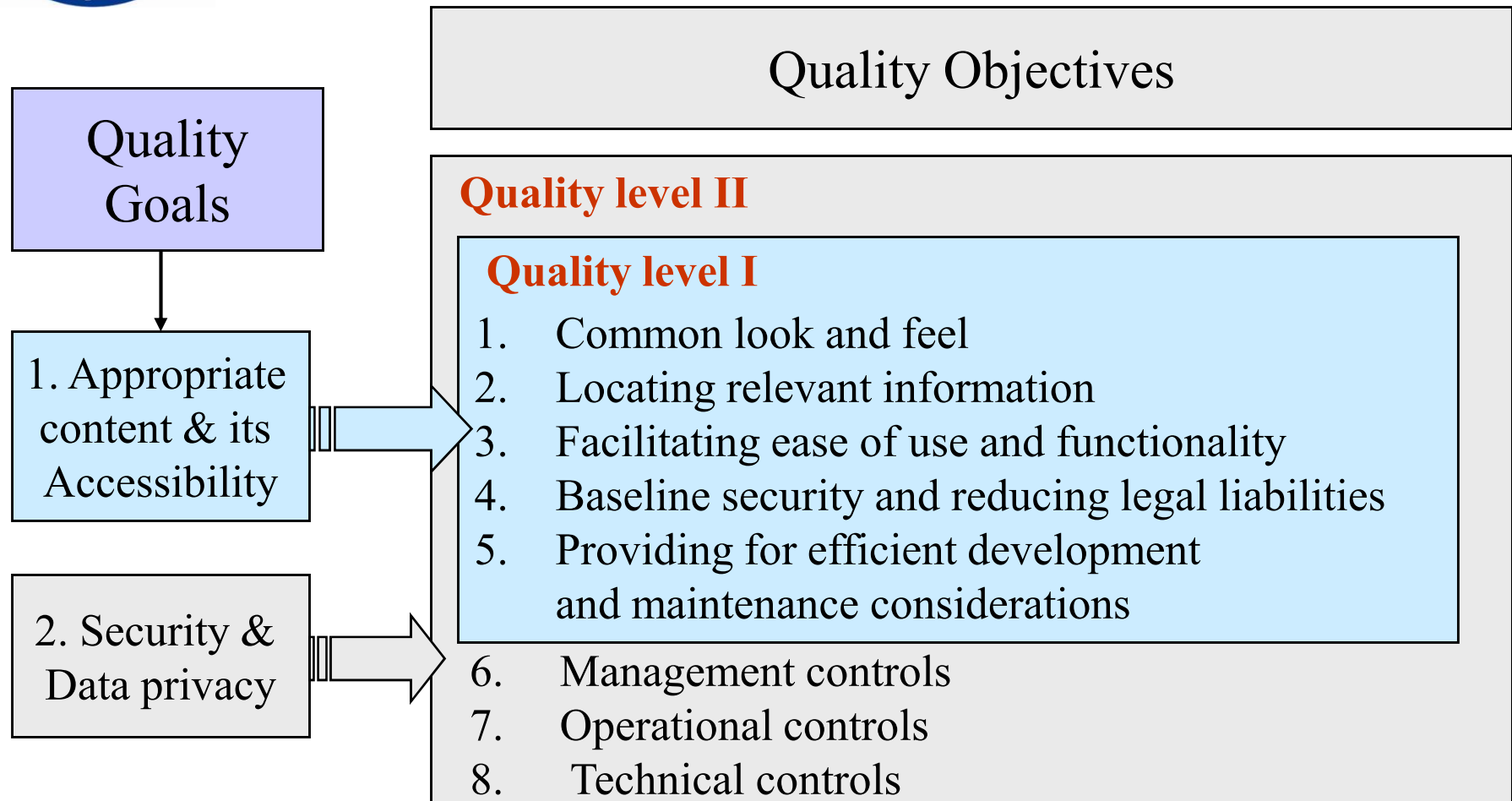


Website Quality Certification





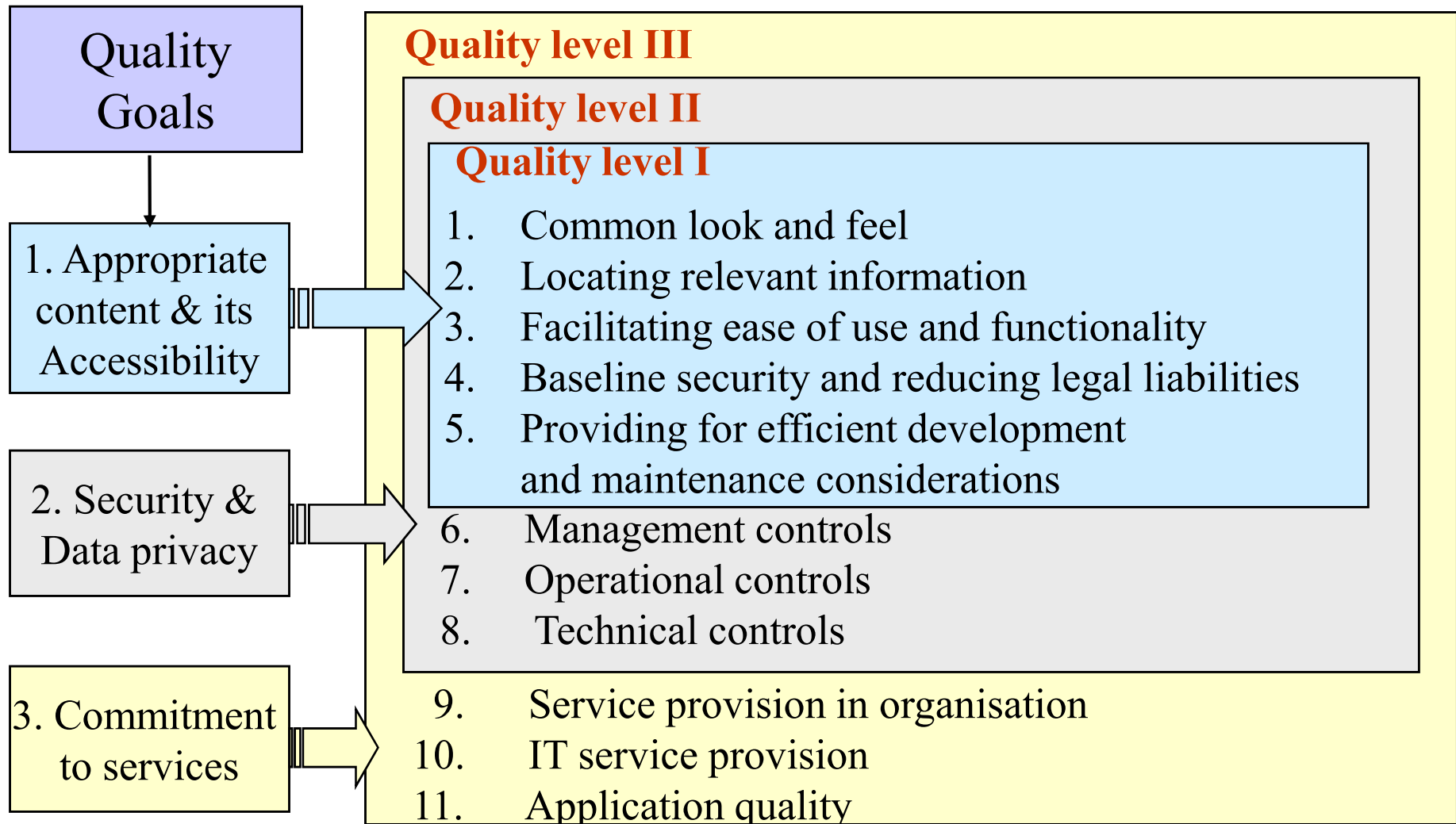
Website Quality Certification





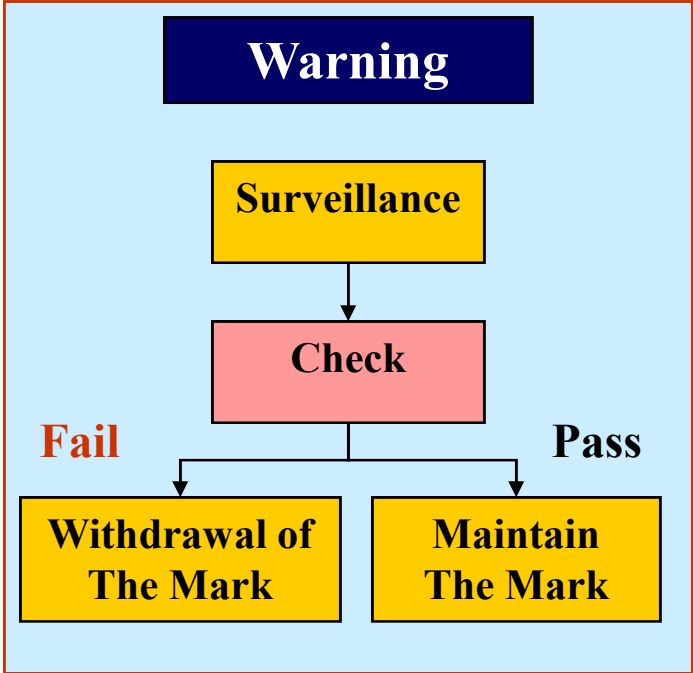
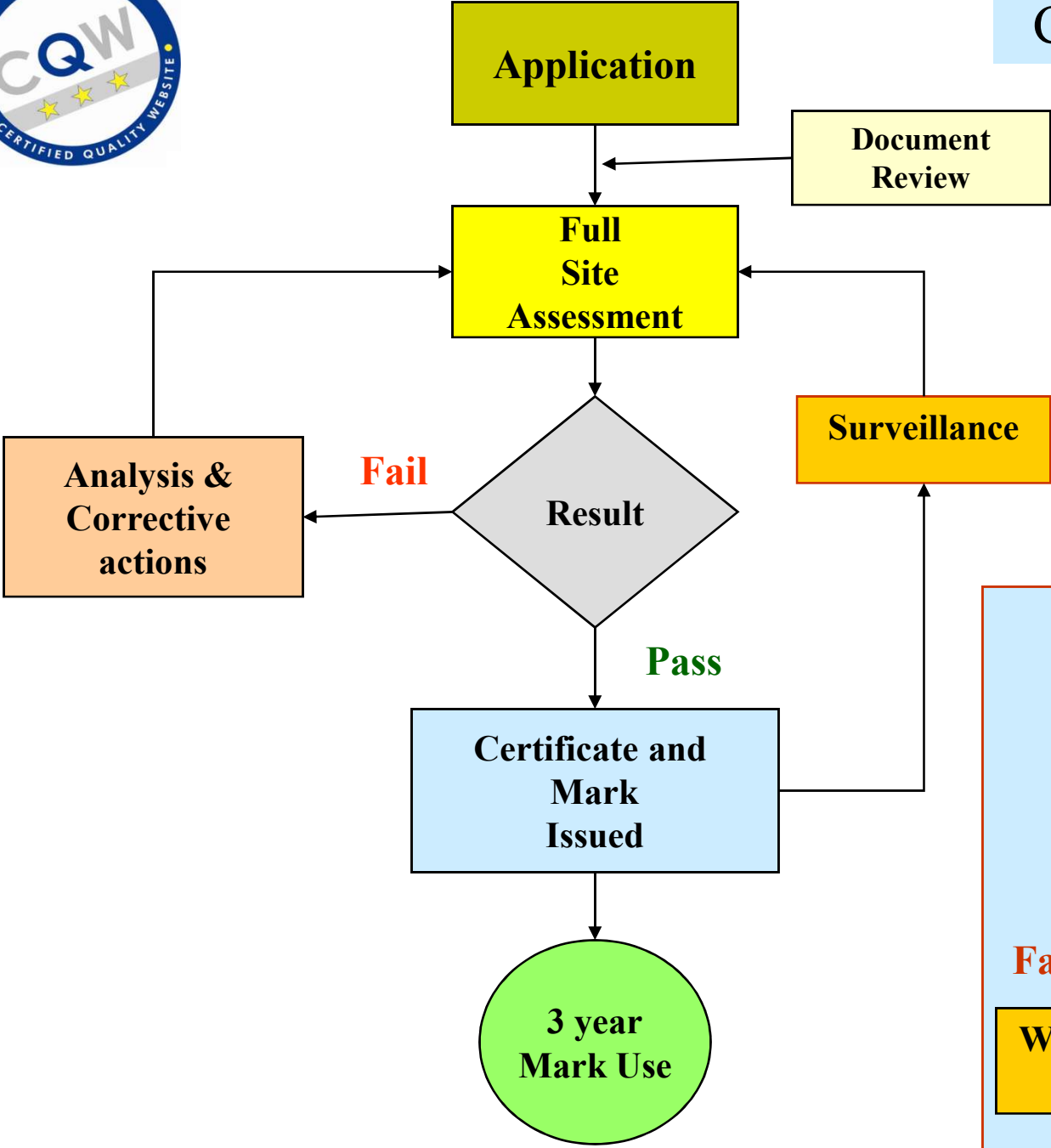
Website Quality Certification

Quality Objectives





Certification Process





Capability Approval Process

**Application along with Capability Manual
Describing design / development in
compliance with ISO/IEC 23026**

Process assessment and evaluation

Issue of Capability Approval Certificate

Validity: 3 years with periodic surveillance





Toolkit

- Training Programs
- Workshops

Brochure

Our Certification Process

A. Website Evaluation

B. Quality Award

About us ...

STQC is an autonomous body and certification organization of the Department of Information Technology, Government of India. STQC has been established as a public sector enterprise.

STQC Certified Quality Website

helps increase the customer's and citizen's trust

The Scenario

Our Quality Model for Website Certification

Quality Objectives

Quality Level III

Quality Level II

Quality Level I

How certification helps You?

Website owners

Website designers & developers

**Government of India
STQC Directorate
Department of Information Technology**

Guide

Website Quality Certification

Guide to Website Quality Certification

STQC Certified Quality Website

Government of India
STQC Directorate
Department of Information Technology

Introduction

Website Quality Certification

Introduction to Certification Scheme

STQC Certified Quality Website

Government of India
STQC Directorate
Department of Information Technology



Experienceso far

Contents

(obsolete contents, large graphics, no search, no metadata etc) 41%

Design

(navigation, broken links & emails, target community profile analysis missing etc) 37%

Technology

(server load, security, forms & database not working, search broken etc) 22%



..... and a long way



Th@nk you !!!

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